Mediation Services

Provided by BETTER BUSINESS BUREAU®
Serving Central California and Inland Empire Counties

MEDIATION SERVICE REQUEST

ORIGINATOR
Please fill in YOUR information here:

Name		
Company		
Address		
City, State, ZIP		
Home Phone	Work Phone	Cell Phone
Email		

RESPONDENT
Please fill in the OTHER PARTY's information here

Name		
Company		
Address		
City, State, Zip		
Home Phone	Work Phone	Cell Phone
Email		

BRIEFLY DESCRIBE THE PROBLEM OR DISPUTE

In the space provided, please give a general description of the problem or dispute. We do not need to know the details of what happened. We just need to know what the problem or dispute is about. If the other party agrees to use our services, both sides will have an opportunity later to provide evidence and explain their point of view. Mediation is a confidential process for ALL parties including the Mediator.

Please repsond to the following questions by checking the appropriate box. If you do not know the answer to a question, you may leave it blank.

YES	NO	
☐	☐	Have you previously used any of our Mediation Services?
☐	☐	Have any lawsuits ☐ or criminal charges ☐ been filed (by you or the other party) about this matter or a related matter?

YES	NO	
☐	☐	Do you have a contract with the other party that requires mediation or arbitration?
☐	☐	Are you willing to meet with the other party and one of our Mediators if the other party agrees to mediation?

AUTHORIZATION TO PROCEED

By signing this form, I am requesting Mediation Services' assistance in resolving a problem or dipute between the parties named above. I understand that BBB Mediation Services provided by Better Business Bureau® serving Central California and Inland Empire Counties will contact and invite the other party to use our dispute resolution services, which may include a face-to-face mediation session. I further understand that the mediation process is voluntary and that it is an opportunity to reach a mutually acceptable agreement. The role of the Mediator is to remain neutral throughout this process and facilitate the discussion if both parties are acting in a civil manner. The Mediator will not make any decisions, provide any legal advice, or act as a representative/advocate for either party named above.

Signature	Date	Signature	Date

MEDIATION SERVICES OF FRESNO COUNTY
4201 W. Shaw Ave., Ste. 107 • Fresno, CA 93722
Telephone: 559.256.6300 • Fax: 559.228.6518
Toll Free: 800.675.8118, ext. 300

MEDIATION SERVICES OF KERN COUNTY
1601 H St., Ste. 101 • Bakersfield, CA 93301
Telephone: 661.616.5252 • Fax: 661.322.8318
Toll Free: 800.675.8118, ext. 212

Website: MediationServicesbyBBB.org

Print Form